

Hygiene and Safety Guidelines for the Operation of Islandhopping Tours during the Corona Crisis

Dear Islandhoppers,

We can hardly wait to welcome you back on board with us. We hope you are excited about your next Islandhopping holiday. We are convinced that travel by Boat & Bike is still one of the safest travel options out there!

The advantages of our tours:

- You are part of a small group of travellers and remain in contact with only these people for the duration of your trip.
- Most of your journey will be spent outside in the fresh air, on bicycle tours through quiet and rural landscapes well away from large crowds.
- While you are out being active, your accommodation is cleaned and disinfected.
- You stay in the same accommodation for the duration of your tour and do not have to worry about different cleaning standards in different accommodations.

Hygiene Regulations on Islandhopping Boats

In order to ensure that our guests have a safe stay on board and during the entire journey, we will insure that additional hygiene measures are implemented during the bike tours and on the boats. These coincide with the EU guidelines for Hospitality and Tourism and include:

- The ship's crew and tour guides will be trained in advance in all the necessary hygiene and safety measures.
- The health and wellbeing of our tour guides and crew will be checked and documented each day.
- The service team on board will wear nose and mouth protection whenever the minimum distance of 1.5 m cannot be maintained e.g. When serving tables or when boarding/disembarking the boat (outdoor activities excluded).
- Hand sanitizer will be available to the guests and crew on entering the boat as well as in the saloon.
- All contact areas on board and the bikes used by our guests will be disinfected daily.
- Between travel groups, all surfaces in the cabins will be thoroughly cleaned and disinfected. During the week, the crew will only enter the guest cabins in emergencies or at the request of our guests.
- All public areas on the ship provide enough space to avoid close contact to others.
- All common areas will be ventilated regularly by opening windows and doors.
- In order to avoid close contact to others during mealtimes, all seating arrangements on deck, both inside and outside can be utilised.

- During mealtimes, the food will generally be served per table.
- Our bike tours will take place as usual, accompanied by one or two tour guides, depending on the size of the group. Cycling independent of the group is possible in some cases in agreement with our guides.
- Depending on the boat, group size and visited areas, individual solutions will be provided for tour briefings, city tours and other program points, if required. Please trust in the flexibility and sense of responsibility of our staff.

In addition, each guest is asked to be aware of their own responsibility and to follow the following guidelines:

- Please do not take part on our tours unless you feel completely healthy. If this is not the case, consult your doctor for a medical certificate so that you can claim your travel cancellation insurance. We recommend purchasing the Allianz Travel Cancellation Insurance as it offers great coverage for Covid-19 related cancellations.
- Every guest is free to wear mouth and nose protection on board. Please make sure to bring these with you in sufficient quantity.
- If you require hand sanitizer or disinfection spray for private use in your cabin or during the bike tours, please make sure to bring this yourself.
- Should you feel ill during the trip or wish to leave the trip early, please inform your tour guide immediately. Our staff will of course support you with the necessary organization.

These Hygiene Regulations are subject to small changes depending on the specific government regulations in our individual travel destinations. Changes of specific importance will be communicated to you prior to your tour with us if necessary.